

- *Many times it is hard to convince the person who is VI that he can achieve a higher level of independence. Families overprotect and facilitate dependence which affects how we can achieve success with IL services, training services, and job placement services*
- *Most of my Social Workers truly desire to serve all persons that are blind or VI to achieve their goals towards their highest good*
- *Our clients are very motivated to recover and become contributing members of our communities but they also have some serious barriers to overcome. NCDSB needs to work to remove the barriers to cooperation while remaining the best source of information and assistance these folks need to reach their goals. Don't destroy the good, just fix the problems*
- *That is not very fair, especially if a client cannot afford an item that can change their life.*
- *I am glad there are services available and hope all areas will be expanded*
- *A counselor and the DSB agency needs to believe in the beauty of individuals and love working with the consumers to help them learn how to reach their own goals, eventually without the help of the agency*

Suggestions (10)

- *It would be great to have a stronger service base within the school systems*
- *Making regular contacts with clients are blind and/or is a greatly appreciated service client seen to like very much. But due to lack of funding Social Workers have to limited their visits with clients. I do not know what the statistic is but clients believe you care for them more if you visit them and address their concerns in person instead of by phone.*
- *Not all county recreational facilities serve the visually impaired. Feel there should be more recreational programs for the VIP's*
- *increase budget; give us raises to increase morale and stop the loss of income for workers; upgrade AT available to clients at GMS, Rehab Center for the Blind and give the opportunity to clients to use a lend lease program to try out AT for longer periods of time*
- *Keep our services in the State of North Carolina*